

Who you gonna call?

A resource guide for City-Parish services

The government and the many employees of the City of Baton Rouge and Parish of East Baton Rouge provide numerous services for local residents. Several agencies within City-Parish government, including the Planning Commission, deal with issues of development, land use, neighborhoods, landscaping, construction, and permits.

Residents, however, sometimes have difficulty in locating a particular office or individual to help them with their request, problem or project. This Information Bulletin serves as a simple resource guide to direct City-Parish residents to the appropriate planning or development agency.

Land Development and Zoning



City-Parish Planning Commission: 389-3144 <http://www.brgov.com/dept/planning>

- Oversees the implementation of the Horizon Plan.
- Develops zoning and subdivision regulations.
- Handles land use and land use amendments, zoning and rezoning, new subdivisions and re-subdivisions, new developments, Site Plan Review, and Major Street Plan.
- Has subdivision plat maps on file.

Excavation



Louisiana One Call: 1-800-272-3020 <http://www.laonecall.com>

- A one-call service that provides information about utility placement in City-Parish (and state-wide) rights-of-way and servitude. The Louisiana One Call staff dispatches requests to utility companies, who in turn mark locations of underground utilities so that any excavation work will not harm or impede utility service.

Parks and Recreation



East Baton Rouge Parish Recreation and Park Commission (BREC): 273-6405 <http://www.brec.org>

- Oversees parks and recreation activities for East Baton Rouge Parish.

Neighborhood and Community Revitalization



Office of Community Development: 389-3039 <http://www.brgov.com/dept/ocd>

- This department is responsible for neighborhood improvements and community development as they relate to low-income areas. Housing assistance is provided for rehabilitation through grants. Also provided is first-time home buyer education and assistance.

Office of Constituent and Neighborhood Services: 389-7871 <http://brgov.com/dept/neighbors>

- This program supports neighborhood and civic associations in their efforts to improve and maintain the quality of life for the citizens of East Baton Rouge Parish.

Inquiries for Service



Citizen's Service: 389-3090 <https://www.brgov.com/apps/crs>

- Receives and processes any and all inquiries and requests for service for the City-Parish.

Public Works:

Building permits and inspections, roadways, maintenance, sewer and drainage



Department of Public Works: 389-3158 <http://www.brgov.com/dept/dpw>

- Permit and Inspection Division: This division provides building, plumbing, electrical and other safety inspections and permits. The division also enforces zoning regulations.
- Wastewater Treatment and Collection, Sewerage Operations: These divisions handle treatment and collection of wastewater as well as sewerage operations.
- Operations and Maintenance: This division handles street maintenance, including asphalt repair, street sweeping, litter pickup, grass cutting, curb and sidewalk repair, and special event preparation and cleanup.

Department of Public Works Emergency Telephone Number: 389-4603

- After 5:00 p.m. Monday through Friday, and on weekends, call this number in case of an emergency concerning public works.

Trees and Landscape-related Issues



Office of Landscape and Forestry: 389-8835

- Responsible for enforcing City-Parish landscape regulations.
- Hazardous trees in the rights-of-way are determined by this office.

Transportation



Capitol Area Transit System (CATS): 389-8282 <http://www.brcats.com>

- Provides public transit service.
- Information on bus routes.

Recycling/Composting



Recycling Office: 389-3154 <http://www.brgov.com/dept/recycle>

- Distributes recycling bins.
- Handles recycling pickup problems and questions about recycling and composting.

Specific Community Needs:

Metropolitan Council



District 1	Trae Welch, 389-5170	District 7	C. Denise Marcelle, 389-4691
District 2	Ulysses Addison, 389-4699	District 8	Mike Walker, 389-5168
District 3	Chandler Loupe, 389-5162	District 9	Joel Boé, 389-4688
District 4	Scott Wilson, 389-5166	District 10	Tara Wicker, 389-5140
District 5	Ronnie Edwards, 389-5171	District 11	Alison Cascio, 389-5169
District 6	Donna Collins-Lewis, 389-5165	District 12	Rodney "Smokie" Bourgeois 389-4697

Economic Development



Economic and Environmental Research Section, City-Parish Planning Commission: 389-3144

<http://brgov.com/dept/planning/econdev/econdemo>

- Accepts and processes applications for the City-Parish Enterprise Zone Program, which offers tax rebates for businesses locating or expanding within certain targeted areas.
- Coordinates City-Parish Brownfields Program.

Downtown Development



Downtown Development District: 389-5520 <http://www.brgov.com/dept/ddd>

- The agency provides planning, promotion and incentives for development in downtown Baton Rouge.